

## **Questionnaire Direction Sheet**

If you are interested in potentially receiving an award based on a Hardship you experienced in relation to the UIA's wrongful fraud determination and collection activity, you may fill out a Hardship Questionnaire. A team of evaluators consisting of Class Counsel and the Claims Administrator will review your hardship claim and award you an allocation of points accordingly. Please fill out the form for the category you feel would render you the highest award. While you may fill out more than one form, you will only be awarded the highest point allocation for which you are eligible. For example, a claimant who experienced a Bankruptcy (10 point maximum) as well as a Loan Declination (1 point maximum) and fills out both of those forms, will receive only the higher award of the two categories.

These forms can be accessed online at [www.UIAClassAction.com](http://www.UIAClassAction.com). A request to obtain the forms in hard copy can be made to the Claims Administrator online at [www.UIAClassAction.com](http://www.UIAClassAction.com), via email at [info@UIAClassAction.com](mailto:info@UIAClassAction.com), or by telephone at 1-833-438-5028 Monday through Friday, 8:30 a.m. to 5:00 p.m. Central Standard Time.

The deadline to submit a Hardship Questionnaire to Class Counsel is Friday, April 14, 2023. You will be notified of any deficiencies in your submission by Friday, April 21, 2023. You will have until Monday, May 22, 2023, to provide the necessary documentation to Class Counsel to cure any deficiency in your original submission. Class Counsel will issue a determination by Tuesday, May 30, 2023. If you are unsatisfied with Class Counsel's determination, the deadline to appeal to the Special Master is Wednesday June 7, 2023. The Special Master will render a final and binding decision on your claim by Wednesday June 14, 2023. Please refer to pages 8-9 of the Notice for a more detailed timeline.